



GENERAL CONDITIONS APPLICABLE TO ALL – ACCOR LIVE LIMITLESS PRESALES

The ALL – Accor Live Limitless loyalty programme gives its members the chance to book tickets in advance (i.e. before the date they officially go on sale to the public) for selected events taking place at the Accor Arena in Paris, France (accorhotelsarena.com).

The website does not operate the ticketing service and is solely intended to list events for which advance booking is open to members. By clicking on one of the selected events, the member is directed to the ticketing service operated by the company TicketNet SAS (Challenge92, 101 avenue François Arago, 92017 Nanterre Cedex, France), the publisher of the site ticketmaster.fr (the “Ticketing Service”).

By booking advance tickets for an event, the member enters directly into a contractual relationship with the Ticketing Service, whose general conditions of sale, accessible on line, are exclusively applicable. The loyalty programme cannot therefore be held liable for any problems which may arise in the process of ordering, obtaining or using tickets, or during the event itself. To reserve their tickets, the member must send the Ticketing Service all mandatory information requested by the latter.

For each event, the number of tickets available in advance is limited. Members’ bookings are therefore only possible provided that a sufficient number of tickets are still available on the day of the booking, which the loyalty programme cannot guarantee.

The loyalty programme also cannot guarantee that advance tickets will be available to members for all events taking place at the Accor Arena.

